

Safer North West Action Plan 2017/18

INTRODUCTION

This action plan has been created by the Safer North West Leicestershire Community Safety Partnership and will be delivered by the Partnership during 2017-18.

The 1998 Crime and Disorder Act required Community Safety Partnerships to be set up and placed an obligation on local authorities and police to work together to implement a strategy to tackle crime and disorder in their area. Since this time further legislation has expanded the remit of the partnership and made more organisations, such as primary care trusts, also accountable for community safety. Over the past decade Community Safety Partnerships have encouraged a more joined up way of working which has contributed to a sustained fall in crime.

Every three years each Community Safety Partnership is required by law to produce a strategy, informed by a strategic assessment, which outlines the activities it plans to undertake. The strategy identifies themes and trends for the partnership to focus on and provides a framework for delivery. The strategic assessment is refreshed annually to identify emerging threats and to allow the partnership an opportunity to set new priorities.

The Safer North West Leicestershire Partnership (SNWLP) brings together a number of agencies with a shared commitment to reducing crime and disorder in the District. The Partnership is made up of a number of organisations including;

- North West Leicestershire District Council
- Leicestershire County Council
- Leicestershire Police
- Leicestershire Fire & Rescue
- National Probation Service
- Turning Point
- West Leicestershire Clinical Commissioning Group
- Leicestershire Fire Authority

The statutory agencies in the Partnership work closely with other agencies and individuals such as social housing providers, youth offending service, other drug & alcohol service providers, youth groups, The Police and Crime Commissioner for Leicestershire and voluntary organisations amongst others. The Partnership aims to bring together people and organisations that are committed to having an impact on crime and disorder and who wish to support our local communities. The Partnership not only focuses on crime and disorder but strives to improve the general wellbeing of all members of the community. By working together we ensure that agencies are not working in isolation and that resources are targeted effectively where they are needed.

The Partnership will receive £34,500 funding this year from Leicestershire's Police and Crime Commissioner to carry out community safety work.

The NWLDC Community Safety Team co-ordinates the work of The Safer North West Leicestershire Partnership

BACKGROUND

According to the figures supplied by Leicestershire police to the Community Safety Partnership overall crime in North West Leicestershire has increased by 10.3% and anti-social behaviour decreased by 1% in the previous 12 months. . Across various crime types, we have seen some decreases, but changes in recording methods mean we can be fully confident in the validity of these numbers. Violence is a good example of this. The inclusion of stalking and cohesion offenses introduced last year have distorted this crime figure.

The changing face of crime is not yet fully reflected in the crime statics, with cyber enabled crimes making up an estimated 48% of all crime, but it has low levels of reporting. Increases in Hate crime, in the second half of last year are also starting to affect the overall approach to crime, while low in number, the potential severity and harm caused by these offences will impact on partnership priorities.

During the past two years there have been many changes which have impacted upon community safety, policing numbers have reduced and they have had to adapt their approach, neighbourhood policing however has been retained. Turning Point are the new drug and alcohol providers and the partnership has begun forging positive relationships with them.

The funding allocated to the Safer North West Partnership from the PCC must be spent on projects and initiatives that support the priorities contained within the PCC's Police and Crime Plan, this is reflected in our action planning.

EVIDENCE EVALUATED FOR 2014-17 STRATEGY

In order to compile the 2017-20 Strategy, information was considered from the Strategic Assessment for North West Leicestershire which looks at levels of crime, highlights any changes since the last assessment and helps identify current and possible future crime, disorder and substance misuse trends.

Consideration was given to the most recent police crime figures in the district and a workshop was held with partner agencies to decide the priorities and strategic direction of the Partnership for 2017/18.

Consideration was also given to the priorities of The Police and Crime Commissioner, Leicestershire County Council and North West Leicestershire District Council.

THE PRIORITIES

For 2017-20, the Partnership will work to three main themes. Supporting actions have been formulated under each theme in response to trends and challenges that have emerged over the past 3 years along with two statutory obligations.

- To make our community safer for residents, communities, business and visitors
- To support and protect all those who are vulnerable within our community
- To work in partnership to achieve better value in what we deliver to residents, communities, business and visitors
- To tackle Substance misuse (statutory)
- To reduce offending and reoffending (statutory)

Each year we set new priorities, created using an intelligence based methodology. As an example of the type of priority set here are the 3 priorities for the Safer North West Partnership for 2017-18. They will be reconsidered again in March 2018;

Priority 1: Priority- Increasing community confidence by effectively addressing Anti-social behaviour and its causes.

Priority 2: Priority-Protecting those that live, work and visit the district from the effects of violence.

Priority 3: Priority-Support for business, schools and residents to reduce the risk of Cybercrime.

KEY ACTIONS

The Community Safety Strategy is supported by an outcome focussed Action Plan which will be monitored by the SNWLP. The action plan is divided into three sections to reflect each of the Partnerships' priorities detailed above. Not all sections will have actions allocated if they are not relevant, for example, if there are no actions substance misuse for the cybercrime Priority then that section will be left blank.

The Action Plan contains headline actions which are broken down into tasks or milestones to be achieved each quarter. This document shows the final Action Plan.

DELIVERING THE ACTION PLAN

The Action Plan will be actively monitored by the SNWLP. Status reports and updates will inform the Partnership of progress against the action plan at the bi-monthly partnership meetings.

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Priority- Protect those that live, work and visit the District from the effects of violence.

Section 1-To make our community safer for residents, communities, business and visitors

Action		Intended Outcome	Lead agency	Possible barriers	Completion date
V01	Continue to develop CSE awareness.	Raised awareness of the positive work of Kayleigh's Love Story. The community are aware of the risks	NWLDC	Nil	31 March 2018

Section 2-To support and protect all those who are vulnerable within our community

Action		Intended Outcome	Lead agency	Possible barriers	Completion date
V02	Add capacity to support victim's witnesses and secondary victims of Domestic abuse.	An increased level of support on offer to help witnesses and secondary victims of DA. Support the Sanctuary project	UAVA NWLDC	Cost and capacity of staff will be a limiting factor	31 March 2018
V03	Build the DA message into the Cybercrime work streams	A raised awareness of the DA messages, significant issues relating to DA are cyber enabled.	NWLDC		
V04	Train front line staff and partners on the toxic trio.	Increase awareness of the 'toxic trio'. Front line workers will be empowered and aware of the 3 strands of the trio.	NWLDC/ Police	Will require the cross training of professionals	31 March 2018

Section 3-To work in partnership to achieve better value in what we deliver to residents, communities, business and visitors

Action		Intended Outcome	Lead agency	Possible barriers	Completion date
V05	Deliver joint licensing visits with police, fire and licensing teams and match opening times with CCTV coverage	Improved information sharing and outcomes CCTV coverage matches the opening times of licensed premises. Increase partnership working with Licensing and Licences.	NWLDC/ Police/ Fire/ Turning point	None identified	31 March 2018
V06	Deliver Meet and Eat sessions on violence Use children centres if possible for this type of event.	Opportunity for professional from other fields to network on changes in violence. Increase intelligence	NWLDC	Consider specialism events for DA and CSE for clarity of message.	31 March 2018
V07	Deliver town centre based events such as Celebrate Safely campaign, Including Know your limits work and drug initiatives Deploy the drugs dog, drug swabs, Knife arch or outreach staff where possible.	A reduction of violence at 'pinch point' events such as Christmas Reduce overall violent crime in the town centres Increased public awareness of proactive police interventions	Police	Consider linking to Celebrate safely at County level.	31 March 2018

Section 4 Substance/alcohol misuse

Action		Intended Outcome	Lead agency	Possible barriers	Completion date

Section 5-Reducing offending/Re offending

Action		Intended Outcome	Lead agency	Possible barriers	Completion date
No Action set					

Priority- Increasing community confidence by effectively addressing Anti-social behaviour and its causes.

Section 1-To make our community safer for residents, communities, business and visitors

Action		Intended Outcome	Lead agency	Possible barriers	Completion date
ASB01	Develop a network of Community ASB champions	The network will be community based and will support residents in the self-management of low level ASB. They will help people understand the ASB process.	NWLDC CS	Recruitment and retention of Champions & staff time to establish scheme	31 March 2018
ASB02	Train Councillors and the Town and Parish councils on the principles of ASB	Increase satisfaction by helping to clarify process, outcomes and resolutions. Reduce call to services and empowers Councillors to manage low level ASB. Enhance evidence and community intelligence. Prevent, resolve or design out low level ASB.	NWLDC CS/CF	Not all Town or Parish councils will engage or attend training	1 Sept 2017

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ASB03	Increase the publication of good news stories to increase confidence	Increase confidence Positive case closure articles to show positive outcomes increasing confidence in enforcement.	All	Challenge partners as we are traditionally shy in promoting enforcement.	31 March 2018
ASB04	Increase use of ASB legislation	Make better use of the powers following Action by the Police. Use the range of powers agreed by partners (Closure orders, PSPO and Injunctions).	Police / NWLDC	Cost of action	31 March 2018

Section 2-To support and protect all those who are vulnerable within our community

Action		Intended Outcome	Lead agency	Possible barriers	Completion date
ASB05	Improved management of expectations. Provide written information on ASB to victims in an accessible format. Introduce the Witness promise	Increase satisfaction by helping to clarify process, outcomes and resolutions. Produce guidance on ASB, reporting, evidential standards. Improve the confidence by delivering the victim promise. (What the victim can expect in a plain English).	All		31 March 2018
ASB06	Provide mediation across services to tackle cases where no formal interventions are required.	Provide improved outcomes for the lower level neighbour/civil disputes. Provide equal response to all residents irrespective of tenure. Reduce escalation	NWLDC	Sustainability of service/cost	1 Sept 2017
ASB07	Provide information on home CCTV to reduce tensions based on inappropriate use of home CCTV	Produce guidance, based on the OIC information in a format accessibly to homeowners.	NWLDC	Advice may change with new legislation	1 Sept 2017
ASB08	Raise the voice of young people in the delivery of ASB actions	Develop contact with young people in the district by youth councils, youth cafés and youth working groups.	NWLDC/ schools/ SLF	Managing the aspirations of young people	1 Sept 2017

Section 3-To work in partnership to achieve better value in what we deliver to residents, communities, business and visitors

Action		Intended Outcome	Lead agency	Possible barriers	Completion date
ASB09	Improve the planning process of recreational facilities to reduce building hotspots	Increase the links to parks, planning and parish councils to design out ASB and crime. Promote ownership of new spaces to community to empower local communities, setting rules of use.	NWLDC		1 Sept 2017
ASB10	Deliver shared ASB training to front line practitioners. Improve process/information to signpost case that are not ASB	Shared training will increase the clarity of message increase partnership working. Reduce calls of a non ASB nature, for example civil disputes.	NWLDC/ LCC	Possible replication of training, agencies may insist on internal training process. Current website processes.	1 Sept 2017
ASB11	Improve Sentinel as a case management system to include shared performance data.	CSP to assist County and Districts to get the best from the system Intelligence sharing's Increase functionality	County ASB Delivery and Strategy group		31 March 2018
ASB12	Promote referral process to YOS, especially for drug use.	By raising awareness of the process, increase early referral rates to Turning Point and YOS.	YOS		1 Sept 2017

Section 4-Tackle Substance/Alcohol Misuse

Action		Intended Outcome	Lead agency	Possible barriers	Completion date
ASB13	Turning Point to enhance feedback to referrers	Improve feedback from service providers post referral to increase confidence. Provide statistical data to CSP board	Turning Point		1 Sept 2017

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ASB14	Challenge licensed premises that contribute to ASB issues.	Reduction of ASB issues relating to licences premises. Improved cooperation between Licensing and Community Safety to reduce caseload.	NWLDC CST		31 March 2018
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Section 5-Reducing offending/Re offending

Action		Intended Outcome	Lead agency	Possible barriers	Completion date
ASB14	Increase use of Pub watch images to increase awareness on known offenders. (cross cutting-Violent crime)	Raise the profile of problematic drinkers that cause ASB and violence on Licensed premises.	Pub Watch	Pub watch is voluntary. Data protection issues	1 Sept 2017

Priority-Support for business, schools and residents to reduce the risk of Cybercrime

Section 1-To make our community safer for residents, communities, business and visitors

Action		Intended Outcome	Lead agency	Possible barriers	Completion date
CC01	Create Cybercrime packs for events. Multiple packs will be needed for different groups. Create advice on where to report what Packs required. <ul style="list-style-type: none"> Community/private SLF Business 	Create a branded Cybercrime pack for deployment at public events to raise awareness. A resource pack to help empower families to understand the online world and the risks. Will include how to ask for help, such as SLF with the management of YP online. Include password advice Use traditional media, such as Posters, beer mats and adverts to raise awareness of staying safe online. Promote being a good neighbour (digital and physical). Consider articles in local/community magazines. Use	NWLDC CS	storage of packs will need to be considered	31 March 2018

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	<ul style="list-style-type: none"> • Young people • Off line cybercrime (phone scams elderly) 	traditional venues, such as Doctors, Dentist and CAB.			
CC02	Hold a professionals 'Lunch and Learn' events on cyber crime	Create events for professionals to attend to learn about Cybercrime. Include business, Partners and 3rd sector groups.	NWLDC CS	Cost and venue. Officer time to attend	31 March 2018
CC03	Deliver community roadshow on cyber crime	Attend events to deliver a cybercrime message. Support Community Focus at high footfall events such as Picnic in the Park. Support Schools – Warning Zone	NWLDC CS	Finance	31 March 2018
CC04	Provide small grants/support to business to help them become Cyber essential	Target work, via small grants or direct support (such as IT teams) Business become cyber essential.	NWLDC CS	Over subscription	31 March 2018
CC05	Create digital champions	Create a team of digital 'go to staff' for cybercrime advice. Embed in each partner agency, they will support the priority from within each organisation/team.	NWLDC CS	Recruitment of the champions. Cross over with ASB actions.	31 March 2018

Section 2-To support and protect all those who are vulnerable within our community

Action		Intended Outcome	Lead agency	Possible barriers	Completion date
CC06	Support victims post cyber crime	Better advice for victims and post cybercrime literature. CEOP and NSPCC training.	Victim First	Finance	31 March 2018

Section 4-Tackle Substance Misuse

Action	Intended Outcome	Lead agency	Possible barriers	Completion date
NO ACTIONS				

Section 5-Reducing offending/Re offending

Action	Intended Outcome	Lead agency	Possible barriers	Completion date
CC09	Increase referrals for digital offenders/victims	Clearer pathways to referral for support services	NWLDC CS	31 March 2018

Additional cross priority actions.

Action	Intended Outcome	Lead agency	Possible barriers	Completion date
AA01	Create CSP Certificates/Awards of excellence for cases closed in new and affective way	Celebrate staff who have gone above and beyond to manage ASB cases. Support the professional development of staff.	CSP (CS team)	31 March 2018
AA02	Explore opportunities to support offenders. Use the 7 pathways out of offending.	Support offered earlier to offenders resulting in a decrease in re offending	NWLDC	Cost and new legislation 31 March 2018
AA03	Develop CSP social media footprint, with strong Cybercrime theme	Increase awareness of risk using new social media by the CSP, with a strong cyber element. Make use of police cyber feeds, #tell2, #itsacrime and other Hashtags	NWLDC CS	Internal regulations on social media accounts 31 March 2018

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AA04	Improve community safety advice on council website	Availability of better web pages for cybercrime and a links page in an easy access format	NWLDC CS	Internal regulations on online accounts	31 March 2018
AA05	Improve access to shared data.	Improve decision making across the Partnership by sharing data and improving the use of analytics.	NWLDC	Data protection issues.	1 Sept 2017